

FREQUENTLY ASKED QUESTIONS

How do I show the bus driver I want to get on? Please stand at the public bus stop and safely extend your arm out straight so the driver may see you.

How do I make the bus stop when I want to get off? Please use the bell on the bus or approach the driver shortly before your stop (making sure that you do not distract the driver).

What do I do if I miss the bus to school? Please contact your parent and find a safe alternative mode of travel to school.

What do I do if I miss the bus from school? Please speak with the bus lane supervisor (who will be wearing a red high vis vest) or return to school and go to the Student Services office to contact your parent and arrange a safe alternative mode of travel home.

How will I know if the bus is running late? If the bus is delayed for more than 10 minutes, the bus operator will text the contact numbers supplied at the time of booking.

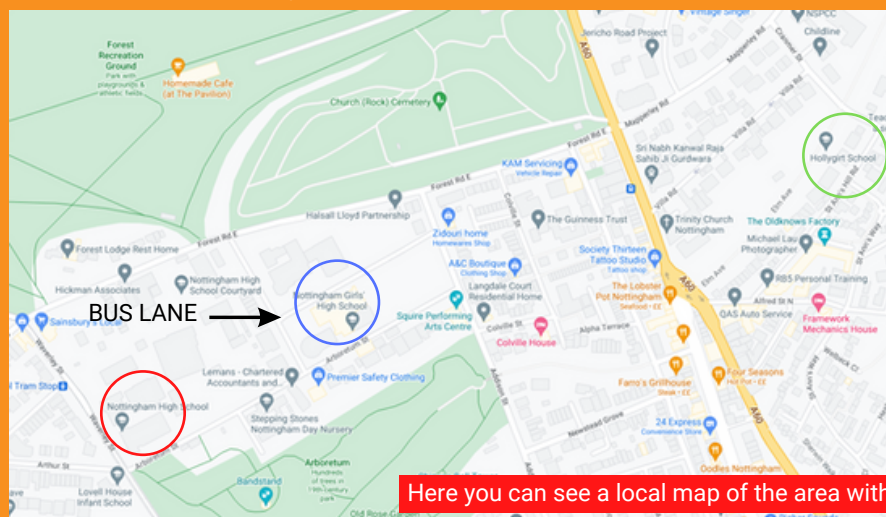
What do I do if I am on the bus and I miss my stop? Please approach the driver when it is safe to do so (making sure that you do not distract the driver).

Do I need a bus ticket? No, bus bookings are sent directly to the bus operator. However the bus driver will ask you to sign a register upon boarding the bus and this acts as your record of the journey.

Can my friend come on the bus or can I go to a friend's house and use a different route? Yes, please use the adhoc [booking and payment link](#).

What do I do if I lose something on the bus? Please contact the bus operator directly. Please see contact details at the bottom of the page.

What if I do not take the bus that I have booked, will I get my money back? The provision of bus services is made with the bus operator in advance at a significant cost to Nottingham High School. Therefore, bookings are non-transferable or refundable. One-months' notice must be given for



Here you can see a local map of the area with all 3 School circled and bus lane identified.



FREQUENTLY ASKED QUESTIONS

What time does my School bus leave from the bus lane after School? The School buses aim to leave promptly at 4:10pm.

Nottingham High School and Nottingham Girls High School

Senior School students – make their own way to and from school to the school bus lane

Junior School students – are escorted to and from the school bus lane

Hollygirt School pupils: Hollygirt School provides a mini-bus service for their pupils to take them from the bus lane to school in the morning and to bring them to the bus lane after school.

Where does the school bus drop me off in the morning or pick me up after school? The School buses use the Nottingham Girls High School lane for drop-off and pick-up.

What should I do if I need assistance whilst on the bus lane? Please speak with the bus lane supervisor who will be wearing a red high vis vest.

What do I do if my child is nervous about getting the bus? We recommend that parents walk the route from the bus lane to school and vice versa before less confident travelers use the bus.

Can an adult travel on the bus? No. We do not allow adults to travel with children as part of our safeguarding measures.

What age can my child use the bus? Children can use the bus from school Year 3. Please consider that children will need to be confident enough to independently use the bus. Children of Junior school age must be met when alighting the bus.

How are ticket prices set?

Nottingham High School, Nottingham Girls' High School and Hollygirt School subsidise the bus service. Each summer, we consider:

1. The pricing proposals submitted by the bus operators for the forthcoming year
2. The level of subsidy provided by the Schools during the previous year

We then decide the level of subsidy which we are able to provide for the forthcoming year which determines, in turn, the level of ticket prices that will be charged to parents/students.



For School Bus enquiries contact the Student Services Team at Nottingham High School by email at schoolbus@nottinghamhigh.co.uk or telephone on 0115 845 2235 .

Routes 1, 3, 6, 12 and 14 are operated by Sharpes of Nottingham. For lost property or route enquiries please contact 0115 989 4466.

Routes 9, 10, 11, 631 are operated by CT4N. For lost property or route enquiries please contact 0115 986 3355.